

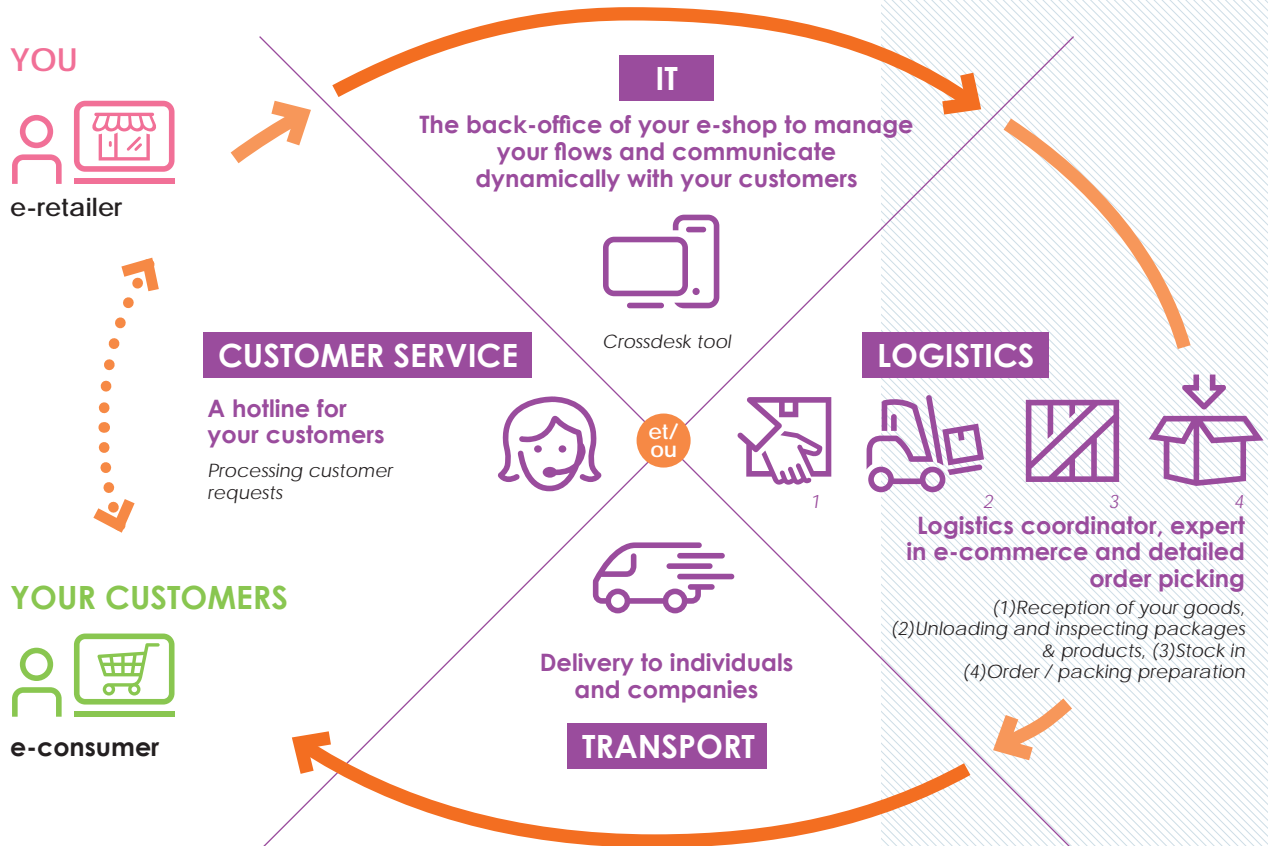


e-LOGISTICS



"A dedicated offer to e-retailers"
Fulfillment, reverse logistics, WMS, ...

OUR ACTIVITIES



OUR EXPERTISE

LOGISTICS



> Do you want to *outsource your order picking?*

- **Our logistics services**

Receiving goods and inspecting packaging and products, product storage, PDA-assisted order picking, packing, processing of product returns, annual and continuous inventories



- **Packaging & special services**

Wide range of packages available, specific calibrations, guarantee strips, labelling, recommendations and support by our staff in designing and developing your packaging

- **Documents accompanying the order**

Invoices, delivery notes, return forms, personalized cover letters, gift cards... in the desired language



IT



> Do you want to *communicate dynamically with your customers?*

- **CrossDesk:** a unique interactive tool developed by Crosslog

- **Monitoring and controlling logistic flows**

Inventory tracking, incomings & outgoings, stock alerts, monitoring customers and supplier orders, returns management, publishing documents to be attached to the packages, activity dashboards



- **Monitoring & controlling transport flows**

Carrying out your transport orders, shipping label editing, reporting & monitoring disputes, ordering consumables, unified parcel tracking whatever the transporter

- **Communicating dynamically with your customers**

Keeping your customers informed about the progress of orders and deliveries via automatic email and/or sms in a unified way

TRANSPORT



> Do you want to *simplify your transportation management and reduce costs?*

- **Referenced service providers,** specializing in delivery to individuals and companies

- **A comprehensive choice of delivery modes:**

standard or express deliveries, to relay points, in stores, via messengers.



- **Wide range of destinations** in France and abroad

- **Quality control service providers,** transportation performance reports set up with all transporters. Permanent seeking the best partners for a given service

- **Consistent information sent to your customers**

- **Monitoring and management of transport disputes by our services,** anomaly detection

- **Attractive prices through our transport experience,** and a single contact, doing away with the need to negotiate with several different transporters



CUSTOMER SERVICE



> Do you want to *set up a hotline in your e-shop?*

- **Making telephone support and email available**

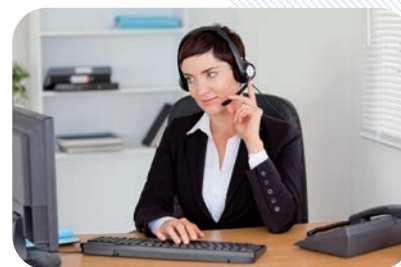
Personalized customer hotline for your brand

- **Providing dashboards for monitoring activity and quality indicators**

- **Measuring customer satisfaction**

- **Making our supply chain expertise available** to audit and improve your logistics organization

Identifying dysfunctions, and setting up corrective actions



Let us handle your supply chain!

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